

Terms of Service

American Handyman Services

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Effective Date: May 6, 2026

1. Acceptance of Terms

By requesting services, signing an estimate, approving a proposal, or allowing work to begin, the customer agrees to these Terms of Service provided by American Handyman Services (“Contractor”).

2. Scope of Work

All work performed will be limited to the scope outlined in the approved estimate, invoice, proposal, or contract. Any additional work requested outside the original agreement may require a written change order and additional charges.

3. Estimates and Pricing

All estimates are valid for thirty (30) days unless otherwise stated. Pricing may change due to material cost increases, concealed damages, code requirements, or customer-requested modifications.

4. Deposits and Payments

A deposit may be required prior to scheduling work. Remaining balances are due immediately upon completion unless otherwise agreed in writing.

Accepted payment methods may include:

- Cash
- Check
- Credit/Debit Card
- ACH Transfer
- Digital Payment Platforms

Late payments may be subject to additional fees, collection costs, and legal action where permitted by law.

5. Scheduling and Delays

Scheduling dates are estimated and may change due to weather, material availability, permit delays, inspections, labor shortages, or unforeseen conditions beyond Contractor control.

The customer agrees to provide reasonable access to the property during scheduled work hours.

6. Permits and Inspections

Unless specifically stated in writing, permits, engineering, surveys, HOA approvals, and inspections are the responsibility of the property owner. If Contractor agrees to obtain permits, associated costs will be added to the project total.

7. Customer Responsibilities

The customer is responsible for:

- Removing valuables and fragile items from work areas
- Providing access to utilities as needed
- Securing pets
- Ensuring work areas are reasonably accessible

Contractor is not responsible for damage caused by hidden defects, pre-existing conditions, or improperly installed previous work.

8. Concealed Conditions

Additional charges may apply for concealed or unforeseen conditions including but not limited to:

- Mold
- Rot
- Water damage
- Electrical hazards
- Plumbing defects
- Structural deficiencies
- Code violations

Work may pause until repairs or revisions are approved.

9. Materials

Unless otherwise stated:

- Contractor may substitute comparable materials when necessary
- Customer-supplied materials are not covered under Contractor warranty
- Contractor is not responsible for delays caused by unavailable customer-supplied materials

10. Change Orders

Any work outside the original scope must be approved before additional work is performed. Verbal approvals may be accepted in certain situations and become billable work.

11. Warranty

American Handyman Services provides a limited workmanship warranty of one (1) year from the date of completion unless otherwise stated in writing.

Warranty does not cover:

- Normal wear and tear
- Abuse or neglect
- Acts of nature
- Structural movement
- Manufacturer defects
- Customer-supplied materials
- Lack of maintenance
- Existing conditions outside Contractor control

12. Cancellations

Deposits may be non-refundable once materials are purchased, labor is scheduled, or work has begun.

Projects canceled after work has started will be billed for completed labor, materials, restocking fees, and any incurred expenses.

13. Cleanup

Basic job site cleanup is included unless otherwise stated. Construction dust and minor debris are normal during remodeling and repair projects.

14. Limitation of Liability

Contractor's liability shall not exceed the total amount paid by the customer for the specific services provided. Contractor shall not be liable for indirect, incidental, or consequential damages.

15. Right to Stop Work

Contractor reserves the right to stop work for:

- Unsafe job site conditions
- Non-payment
- Harassment or abusive behavior
- Failure to provide access
- Breach of agreement

16. Dispute Resolution

Both parties agree to attempt to resolve disputes in good faith before pursuing legal action. Venue for any legal disputes shall be in Nueces County, Texas.

17. Photography and Marketing

Contractor may photograph completed work for documentation, warranty, and marketing purposes unless the customer requests otherwise in writing.

18. No Refund Policy

Due to labor, scheduling, and material costs, no refunds will be issued for completed work. Any concerns regarding workmanship must be submitted in writing within seven (7) days of project completion.

19. Acceptance

Approval of an estimate, invoice, text message authorization, email approval, signed contract, or payment constitutes acceptance of these Terms of Service.